



Welcome to the State of Michigan Sexual Assault Voices 4 Hotline

FAQ

1. What is VOICES4 Hotline?

Voices4 Hotline provides confidential and anonymous support for all victims/survivors, their significant others and those professionals who serve them in the state of Michigan 24 hours a day and 7 days a week. These services are secure and available Realtime.

2. What role does it play in meeting the needs of survivors in Michigan?

Voices4 Hotline provides live, one-on-one, crisis support services. These services are there for those who need assistance in finding both local supports and support in the moment through our trained advocates.

3. How can someone access the Hotline?

Telephone Hotline: 1-855-864-2374

TTY: 1-517-381-8470

Online Chat, and SMS Text line coming soon.

4. Who can use and access these services?

Services are available to anyone who contacts Hotline staff through the telephone or TTY.

5. Who operates the Hotline?

Voices4 Hotline is staffed by trained advocates of the Michigan Coalition to End Domestic and Sexual Violence.

6. How are staff trained?

Hotline advocates undergo both classroom and direct service training over a period of six weeks. Some of the topics included in the training are sexual assault dynamics, trauma informed care, and survivor centered advocacy.

7. What are the Hotline's hours of operation?

The Hotline services are available 24 hours a day, 7 days a week and 365 days a year.