

# **Michigan Coalition to End Domestic and Sexual Violence Position**

## **Description:**

### **Hotline/Helpline Advocate**

#### **Our Mission:**

MCEDSV is dedicated to the empowerment of all the state's survivors of domestic violence, sexual violence, and human trafficking. Our mission is to develop and promote efforts aimed at the elimination of all domestic and sexual violence, including human trafficking, in Michigan.

#### **Our Vision:**

MCEDSV is Michigan's catalyst for creating empowered and transformed individuals, communities, and societies committed to building a lasting legacy of equality, peace and social justice, where domestic violence, sexual violence, and human trafficking no longer exists.

#### **I. Position overview:**

- MCEDSV has launched statewide domestic and sexual violence hotlines and is looking for full time, part time and quarter time helpline staff for second and third shifts. The right candidate will provide support, advocacy, information, referrals, and crisis intervention to survivors of domestic violence. Advocates will work in a team setting and have the opportunity for growth in creation of tools and publications that support their work on the hotline/helpline.

#### **II. Qualifications:**

- Prior experience serving the needs of survivors of violence.
- Understanding of intersectionality, trauma-informed, and survivor-centered service delivery models.
- The ability to maintain confidentiality regarding callers.
- Ability to interact with callers in a non-judgmental manner.
- Ability to work independently and as part of a team.
- Familiarity with statewide agencies and resources for homeless and at-risk populations.
- Must be able to work with diverse cultural and socio-economic backgrounds.
- Strong organizational skills.
- Experience working on a hotline/helpline.

- The candidate will exhibit excellent communication and crisis management skills.
- The candidate will exhibit skills in creating tools and publications.
- The candidate will exhibit skills in working in a team environment.
- The candidate will exhibit high level of communication skills.
- Willingness to spend the first six weeks of hire in training “boot camp” regardless of part time or full time status.
- Ability to speak a second language valued.

### **III. Salary:**

\$17-21 per hour (DOE)

This position is based out of Okemos, Michigan.

Please submit resume and cover letter.

Transgender, LGB, minority and non-traditional candidates strongly encouraged

### **COVID-19 considerations:**

MCEDSV has a mandatory vaccination policy in place.

Interested applicants should send cover letter and resume to:  
[applications@mcedsv.org](mailto:applications@mcedsv.org)